

RESUME

ANDREW ANTHONY ARENA

Programming since 1979, before the Personal Computer boom, has developed my well-grounded knowledge in all programming techniques along with a complete understanding of the capabilities of the IT world. Due to always wanting to pass on knowledge and assist those around me whenever possible, much of my leisure time is given up to football (soccer) coaching as well as playing both outdoor and social indoor (Futsal) teams. Almost my entire life to date has been involved in coaching, tutoring, lecturing or training.

PERSONAL DETAILS

Full Name: **Andrew Anthony Arena**
Date of Birth: 13 March 1967, Carlton VICTORIA
Citizenship: Dual Citizenship – AUSTRALIAN, EUROPEAN (Maltese parents)
Marital Status: Married to Rachel with two children, Erin (4), Sean (3)
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CURRENT EMPLOYMENT

IT Manager / Applications Development Manager
IMF Bentham Limited (formerly IMF (Australia) Ltd)
Level 6, 37 St George's Terrace, Perth WA 6000
As well as answering directly to the MD, my role falls under the COO with key responsibilities for bespoke software developed and implemented in-house.

EDUCATION

Bachelor of Applied Science – Mathematics and Computing
Curtin University of Technology
Various short courses in management, communication and new technologies
AIM, EXECOM, Microsoft

EXPERTISE AND PROFICIENCIES

- Developed and implemented software for small to large network objectives, including the Web and Intranet applications.
- Facilitated initial and on-going training and documentation
- An understanding of LAN/WAN environments. (Exchange, AD, DMS, IIS, SQL)

- A high level of expertise with most software, especially business applications and Microsoft Office suite of products, including integration and training.
- An ability to improve operational efficiencies through software design, development and training.
- A strong problem-solving ability with excellent software support skills.
- Well-developed analytical data mining skills.
- Vast relational database knowledge in MSSQL, PostgreSQL, MySQL.
- A meticulous standard in all areas with an excellent eye for detail.
- Development abilities in development tools old and new.

EMPLOYMENT HISTORY

2004 – current:	IT Manager / Applications Development Manager IMF Bentham Limited – Perth
2003 – 2004:	Development Manager (software) RDA Computing Services – Perth
1998 – 2004:	Managing Director (self owned company) WA Customware / DataPlatz
1997 – 1999:	Group IT Manager OTRACO International – Perth, Escondida (Chile SA)
1996 – 1997:	Computing and Communications Sales Manager Retravisision – Maddington
1994 – 1996:	PC Systems and Equipment Assistant Manager Commonwealth Bank of Australia – Northbridge
1993 – 1994:	Network Administrator Ministry of Justice – Casuarina
1989 – 1992:	Customer Service and Personnel Officer (including Payroll & Special Projects) Commonwealth Bank of Australia – Perth
1989 – 1991:	Computing Lecturer Education Department of WA – Narrogin, Karratha, Maddington, Como
1986 – 1989:	Sales Administration Coordinator Argyle Diamond Sales Ltd – West Perth

REFERENCES

Available upon request.